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### SYLLABUS Academic year 2022-2023

### **1.** Information regarding the program

1.1. Higher education institution	BABES-BOLYAI UNIVERSITY	
1.2. Faculty	BUSINESS	
1.3. Department	HOSPITALITY SERVICES	
1.4. Field of study	BUSINESS ADMINISTRATION	
1.5. Study cycle	MASTER	
1.6. Study program / Qualification	ADMINISTRAREA AFACERILOR ÎN OSPITALITATE ȘI	
	TURISM INTERNATIONAL (cu predare în limba engleză)	
	BUSINESS ADMINISTRATION IN INTERNATIONAL	
	HOSPITALITY AND TOURISM (taught in English)	

#### 2. Information regarding the course

			I POLITICI ÎN TUI AND POLITICS O				
2.2. Code IME0027							
2.3. Course coordinator			Conf.dr. Valentin Toader				
2.4. Seminar coordinator			C	onf.dr. Valentin Toa	nder		
2.5. Year of study 1 2.6. Semester		1	2.7. Type of evaluation	E	2.8. Type of course	compulsory	

#### 3. Total estimated time (hours/semester of didactic activities)

3.1. Hours per week		Of which: 3.2. lecture	2	3.3 seminar /laboratory	1	
3.4. Total hours in the curriculum		Of which: 3.5. lecture	28	3.6. seminar /laboratory	14	
Time allotment:					ore	
Learning using manual, course support, bi	bliogr	aphy, course notes			50	
Additional documentation (in libraries, on electronic platforms, field documentation)						
Preparation for seminars/labs, homework, papers, portfolios, and essays						
Tutorship						
Evaluations					2	
Other activities:						
3.7. Total individual study hours						
3.8. Total hours per semester						
3.9. Number of ECTS credits						

### 4. Prerequisites (if necessary)

4.1. curriculum	NA
4.2. competencies	NA

# **5.** Conditions (if necessary)

5.1. for the course	Classroom equipped with video projector and Internet
5.1. for the course	access
5.2. for the seminar /lab activities	Classroom equipped with video projector and Internet
5.2. for the seminar /ido activities	access

# 6. Specific competencies acquired

Professional competencies	<ul> <li>advanced knowledge of concepts, techniques, and methods used in the scientific and applied research specific to the hospitality and tourism sector</li> <li>drawing up decision-based strategies/ alternatives specific to hospitality/ tourism units by means of modern information technology tools</li> <li>drawing up various reports/ studies useful for the running of a hospitality/ tourism unit and the provision of consultancy in the field</li> </ul>
Transversal	<ul> <li>making effective use of various learning resources and techniques for personal</li></ul>
competencies	development

# 7. Objectives of the course (outcome of the acquired competencies)

7.1. General objective of the course	• to understand the business environment of international tourism
7.2. Specific objective of the course	<ul> <li>to know the travel reasons of international travelers</li> <li>to be aware of the main trends/issues of the international tourism</li> <li>to be able to characterize the competitiveness of different tourism destinations</li> <li>to understand the role of sustainability in international tourism</li> </ul>

# 8. Content

8.1. Course		Teaching method	Remarks	
Introduction. Understanding international tourism		Lecture, debate	1 lecture	
Globalization	and tourism	Lecture, debate	1 lecture	
International to	ourists' behavior and flows	Lecture, debate	1 lecture	
Trends in inter	national tourism demand	Lecture, debate	1 lecture	
Forecasting int	ternational tourism demand	Lecture, debate	1 lecture	
Sustainability	of international tourism	Lecture, debate	1 lecture	
Environmental and social issues in tourism sustainability Lecture, debate 1 lecture			1 lecture	
Competitiveness in Travel & Tourism sector Lecture, debate 1 lecture			1 lecture	
Transportation	Transportation and tourism Lecture, debate 2 lectures			
Visa facilitatio	Visa facilitation and regulation of international visitor flows Lecture, debate 2 lectures			
International tr	International trade of tourism and hospitality services Lecture, debate 2 lectures			
1. Dwyer L., Forsyth P., Dwyer W., Tourism Economics and Policy, Channel View Publications, Bristol, 20202. Tribe John, The economics of recreation, leisure and tourism, Routledge, Oxford, 20203. UNWTO, Policy and practice for global tourism, 2011				

4.	Coles Tim, International business and tourism: global issues, contemporary
	interactions. London: Routledge, 2008.
5.	Cooper C., Hall M.C., Contemporary tourism. An international approach,
	Butterworth-Heinemann, 2008
6.	Dwyer L., Forsyth P., International handbook on the economics of tourism, Edward
	Elgar Publishing Limited, 2006
7.	International Labour Organization, Economic crisis, international tourism decline
	and its impact on the poor, 2013
8.	World Economic Forum, The Travel and Tourism Competitiveness Reports

8.2. Seminar /	laboratory	Teaching method	Remarks	
Introduction. U	Understanding international tourism	Case study, debate	1 seminar	
Globalization	and tourism	Case study, debate 1 seminar		
International to	ourists behavior and flows	Case study, debate	1 seminar	
Trends in inter	national tourism demand	Case study, debate	1 seminar	
Forecasting in	ternational tourism demand	Case study, debate 1 seminar		
Sustainability	of international tourism	Case study, debate	1 seminar	
Environmental	l and social issues in tourism sustainability	Case study, debate	1 seminar	
Competitivene	ess in Travel & Tourism sector	Case study, debate	1 seminar	
Transportation	and tourism	Case study, debate	2 seminars	
Visa facilitation and regulation of international visitor flows Case study, debate 2 seminars			2 seminars	
International trade of tourism and hospitality services Case study, debate 2 services			2 seminars	
<ol> <li>Dwyer L., Forsyth P., Dwyer W., Tourism Economics and Policy, Channel View Publications, Bristol, 2020</li> <li>Tribe John, The economics of recreation, leisure and tourism, Routledge, Oxford, 2020</li> <li>UNWTO, Policy and practice for global tourism, 2011</li> <li>Coles Tim, International business and tourism: global issues, contemporary interactions. London: Routledge, 2008.</li> <li>Dwyer L., Forsyth P., International handbook on the economics of tourism, Edward Elgar Publishing Limited, 2006</li> <li>World Economic Forum, The Travel and Tourism Competitiveness Reports</li> <li>UNWTO Library</li> </ol>				

# 9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

٠	The subjects of this discipline was elaborated according to the recommendations received from
	the business units serving the international tourists.

Type of activity	10.1 Evaluation criteria	10.2 Evaluation method	10.3 Share of final grade
10.4. Course	<ul> <li>Capacity to apply the learned concepts</li> <li>Explain the results logically and correctly</li> </ul>	Written exam	40%
10.5. Seminar/lab activities	• Ability to apply the learned concepts	Study cases / Essays	60% (4 tasks*15%)

## 10. Evaluation

Remarks:

• during the resit session, the evaluation method is the same. Any student who would like to improve its grade has the possibility to attend once again ONLY the written exam.

10.6. Minimum performance standards			
	<ul> <li>knowing the fundamental concepts who were taught.</li> <li>appropriate use and application of specialized concepts.</li> </ul>		
Date	Signatu	re of course coordinator	Signature of seminar coordinator
	Valentir	n Toader, assoc. prof.	Valentin Toader, assoc. prof.
Date of approval		0	ture of the Head of department a Adriana GICĂ, assoc. prof.