



Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro

Site: tbs.ubbcluj.ro

Syllabus Academic year 2022-2023

1. Information regarding the programme

1.1. Higher education institution	UniversitateaBabeş-Bolyai
1.2. Faculty	Faculty of Business
1.3. Department	Hospitality services
1.4. Field of study	Business Administration
1.5. Study cycle	Master studies
1.6. Study programme / Qualification	ADMINISTRAREA AFACERILOR ÎN OSPITALITATE ȘI
	TURISM INTERNATIONAL (cu predare în limba engleză)

2. Information regarding the course

2.1. Name of the course		Antreprenoriat, inovare și dezvoltare de noi produse turistice/Entrepreneurship,						
2.1. Name of the course			innovation and development of new tourism products					
2.2. Code			IME0040					
2.3. Course coordi	nato	r	Assoc prof. Bota Marius PhD					
2.4. Seminar coord	linate	or	Assoc. prof. Gică Oana Adriana PhD					
2.5. Year of	1	2.6	2.6. Semester		2.7. Type of	7	2.0 Tyma of acymaa	Commulación
study	1	Ser			evaluation		2.8. Type of course	Compulsory

3. Total estimated time (hours/semester of didactic activities)

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3.1. Hours per week	3	Of which: 3.2. lecture	2	3.3 seminar/laboratory	1
3.4. Total hours in the curriculum	42	Of which: 3.5. lecture	28	3.6. seminar/laboratory	14
Time allotment:	•			-	hours
Learning using manual, course support,	oibliogi	aphy, course notes			32
Additional documentation (in libraries, on electronic platforms, field documentation)					32
Preparation for seminars/labs, homework, papers, portfolios and essays					32
Tutorship					
Evaluations					2
Other activities:					8
3.7. Total individual study hours					108
3.8. Total hours per semester					150
3.9. Number of ECTS credits					6

4. Prerequisites (if necessary)

4.1. curriculum	Not the case
4.2. competencies	Not the case





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5. Conditions (if necessary)

5.1. for the course	Lecture Hall equipped with video-projector, computer
5.2. for the seminar /lab activities	Room equipped with video-projector, computer

6. Specific competencies acquired

Professional competencies	 ✓ advanced knowledge of concepts, techniques, and methods used in the scientific and applied research specific to the hospitality and tourism sector ✓ ability to identify and diagnose the influences of global economic, political, cultural, and environmental factors specific to the hospitality and tourism sector, both internationally and locally ✓ drawing up various reports/ studies useful for the running of a hospitality/ tourism unit and the provision of consultancy in the field
Transversal competencies	 ✓ implementing ethical principles, norms, and values within one's own rigorous, efficient, and responsible strategy of work; ✓ identifying various opportunities for continuing education and efficiently using learning resources and techniques for their development.

7. Objectives of the course (outcome of the acquired competencies)

7.1. General objective of the course	 to familiarize students with the main aspects of identifying a business opportunity and transforming it into a successful business while developing students' entrepreneurial skills; to introduce students to innovation and designing tourism experiences and its applications into business science. 	
7.2. Specific objective of the course	 Upon completion of this course subject, students will be able to: apply the entrepreneurship knowledge to a new or existing company; use analytical and critical thinking skills to evaluate the feasibility of a business concept; develop the communication and critical thinking skills to present and respond to critical questions related to the business plan; analysis of mechanism for innovating and designing tourism experiences study issues related to the innovation in hospitality and tourism learning management and marketing tactics for the new tourism products 	





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8. Content

8.1. Course	Teaching method	Remarks
Development of entrepreneurship and intrapreneurship	Interactive lecture	One lecture
Analysis of entrepreneur and intrapreneur	Interactive lecture	One lecture
Small business Start-up – the entrepreneurial process and	Interactive lecture	Two lectures
the start-up; evaluation of start-up methods – buying an		
existing business, franchise and starting from scratch; risks		
of small business ownership		
Entrepreneurial creativity	Interactive lecture	One lecture
Strategy and the small business	Interactive lecture	One lectures
Sources of Funding: debt and equity	Interactive lecture	One lecture
The tourism product – an experience	Interactive lecture	One lecture
Tourism products from services to experiences	Interactive lecture	One lecture
Innovation in hospitality an tourism	Interactive lecture	One lecture
Types of innovation		
Innovation in hospitality an tourism	Interactive lecture	One lecture
Creativity		
Managing the innovation in tourism experiences	Interactive lecture	One lecture
Tourism product conceptualisation		
Managing the innovation in tourism experiences	Interactive lecture	One lecture
Developing tourism experiences		
Management and marketing tactics for the new tourism	Interactive lecture	One lecture
experiences		
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- 1. Burger-Helmchen, T.(Ed.) (2012), Entrepreneurship Creativity and Innovative Business Models, InTech
- 2. Harris, T., (2006) Start-up: a practical guide to starting and running a new business, ed. Springer, Berlin; Heidelberg.- disponibila la biblioteca facultății de Business
- 3. Hatten, T. S. (2009), *Small Business, Management, Entrepreneurship and Beyond*, Fifth Edition, South-Western, Cengage Learning
- 4. Hisrich, R. D., Peters, M.P., Shepherd, D. A. (2011), Entrepreneurship. Ed. McGraw-Hill, Boston disponibila la biblioteca facultății de Studii Germane
- 5. Hisrich, Robert D. and Claudine Kearney (2012), Corporate Entrepreneurship: How to Create a Thriving Entrepreneurial Spirit Throughout Your Company, McGraw Hill.
- 6. Kuratko, D.F (2009), Introduction to Entrepreneurship, South-Western Cengage Learning disponibila la biblioteca facultății de Business
- 7. Lee-Ross, D., Lashley, C. (2009), Entrepreneurship and Small Business Management in the Hospitality Industry, Butterworth-Heinemann
- 8. Bota, M., Cosma, S. (2014), Cercetarea-dezvoltarea noilor produse, Editura Presa Universitara Clujeana, Cluj-Napoca
- 9. Drucker, P.F. (2006), Innovation and Entrepreneurship, Harper Paperbacks, New York
- 10. Kotler, P., Bowen, T.B., Makens J.C., Marketing for Hospitality and Tourism, 5th ed., Pearson Prentice Hall, New Jersey, 2010.
- 11. Page, S., Ateljevic, J. (Eds.) (2009), *Tourism and Entrepreneurship-international perspectives*), Elsevier
- 12. Peters, M., Pikkemaat, B. (2005), Innovation in Hospitality and Tourism, The Haworth Hospitality Press, New York, books.google

Bibliography





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- 14. Reid, R.D., Bojanic, D.C., Hospitality Marketing Management, 5th ed., John Wiley&Sons, New Jersey, 2010.
- 15. Smallbone, D. (2009), Entrepreneurship and growth in local, regional and national economics: frontiers in european entrepreneurship research. Ed. Edward Elgar Publishing, Cheltenham - disponibila la biblioteca facultății de Stiinte Politice și Administrație Publică
- 16. Stokes, D. R., Wilson N. (2006), Small business management and entrepreneurship, ed. Thomson, Canada; Mexico - disponibila la Biblioteca facultății de Științe Economice și Gestiunea Afacerilor
- 17. Timmons, J. A., Spinelli S.(2007), New venture creation: entrepreneurship for the 21st century. Ed. McGraw-Hill, Boston - disponibila la BCU
- 18. Văduva, S. (2014), Developing entrepreneurship and creativity in the Romanian business environment. Ed. Emanuel University Press, Oradea. - disponibila la BCU

8.2. Seminar / laboratory	Teaching method	Remarks
Presentation of seminar structure and requirements.	Interactive lecture,	One seminar
Organization of work groups	processing documents	
Identifying opportunities in hospitality industry	Case study	One seminars
Entrepreneurial profile	Case study	One seminars
Business Model Canvas. Preparing a business plan	Interactive lecture	One seminar
Franchising and the small business. Taking Over an	Case study	One seminar
Existing Business. Starting a New Business		
Project presentation	In class presentation and	Two seminars
	discussion	
The tourism product - an experience	Case study	One seminar
Innovation and creativity	Case study	One seminar
Tourism product conceptualisation	Case study	One seminar
Developing tourism experiences	Case study	Two seminars
Project presentation	In class presentation and	Two seminars
	discussion	
1. Burger-Helmchen, T. (Ed.) (2012), I	Entrepreneurship – Creativity	and Innovative
Business Models, InTech		

- 2. Carter, S., Jones-Evans, D. (2006), Enterprise and Small Business Principles, Practice and Policy, Second Edition, Pearson Education Limited
- 3. Hatten, T. S. (2009), Small Business, Management, Entrepreneurship and Beyond, Fifth Edition, South-Western, Cengage Learning
- 4. Hisrich, Robert D. and Claudine Kearney (2012), Corporate Entrepreneurship: How to Create a Thriving Entrepreneurial Spirit Throughout Your Company, McGraw Hill.
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- Bota, M., Cosma, S. (2014), Cercetarea-dezvoltareanoilorproduse, EdituraPresa UniversitaraClujeana, Cluj-Napoca
- Crawford, C.M., Di Benedetto, C.A. (2005), New Products Management, McGraw Hill, **USA**

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- 11. Page, S., Ateljevic, J. (Eds.) (2009), Tourism and Entrepreneurship-international perspectives), Elsevier
- 12. Peters, M., Pikkemaat, B. (2005), Innovation in Hospitality and Tourism, The Haworth Hospitality Press, New York, books.google
- 13. Reid, R.D., Bojanic, D.C., Hospitality Marketing Management, 5th ed., John Wiley&Sons, New Jersey, 2010.

9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

The discipline is always renewed considering the novelties in the field. The course content is similar to courses from universities abroad.

10. Evaluation

Type of activity	10.1 Evaluation criteria	10.2 Evaluation method	10.3 Pondere din nota finală
10.4. Course	 correct logical and coherent application of the concepts learned active participation 	- oral exam	15 %
	to group discussions by formulating personal opinions.		
10.5. Seminar/lab activities	 learning and understanding of issues dealt with at course and seminar; correct logical and coherent application of the concepts learned 	Individual Project – development of a business concept in hospitality industry using the Business Model Canvas investment decision Portfolio of activities	70 % (70% written report; 30% presentation) 10 % 5%
10.6. Minimum performance	interest in the individual preparation throughout the whole semester		

10.6. Minimum performance standards

Understanding key issues related to entrepreneurship and innovation in tourism and hospitality





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Date	Course coordinator	Seminar coordinator
	Assoc. prof. Bota Marius, PhD	Assoc. prof. Oana Adriana Gică, PhD
Date of approval	Head of department	artment
	Assoc. prof.	Oana Adriana Gică, PhD