



Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

# Syllabus Academic year 2024-2025

1. Information regarding the programme

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1.1. Higher education institution	UniversitateaBabeş-Bolyai
1.2. Faculty	Faculty of Business
1.3. Department	Hospitality services
1.4. Field of study	Business Administration
1.5. Study cycle	Master studies
1.6. Study programme / Qualification	ADMINISTRAREA AFACERILOR ÎN OSPITALITATE ȘI
	TURISM INTERNATIONAL (cu predare în limba engleză)

2. Information regarding the course

2.1. Name of the co	ourse	9	Managementul lanţului logistic/ Supply chain management						
2.2. Code			IME0048						
2.3. Course coordin	natoi	ſ	Assoc. prof. Gică Oana Adriana PhD						
2.4. Seminar coord	inato	or	Assoc. prof. Gică Oana Adriana PhD						
2.5. Year of	2	2.6.		3	2.7. Type of	C	2.8. Type of course	Elective	
study	2	Sen	Semester		evaluation	C	2.6. Type of course   Elective		

3. Total estimated time (hours/semester of didactic activities)

	inatea time (mourning					
3.1. Hours per we	ek	2	Of which: 3.2. lecture	1	3.3 seminar/laboratory	1
3.4. Total hours in	the curriculum	28	Of which: 3.5. lecture	14	3.6. seminar/laboratory	14
Time allotment:			-			hours
Learning using ma	Learning using manual, course support, bibliography, course notes					13
Additional documentation (in libraries, on electronic platforms, field documentation)						12
Preparation for seminars/labs, homework, papers, portfolios and essays					12	
Tutorship						2
Evaluations					2	
Other activities:						6
3.7. Total individual study hours						47
3.8. Total hours per semester					75	
3.9. Number of ECTS credits					3	

4. Prerequisites (if necessary)

4.1. curriculum	Not the case
4.2. competencies	Not the case

## **5.** Conditions (if necessary)

5.1. for the course	Lecture Hall equipped with video-projector, computer		
5.2. for the seminar /lab activities	Room equipped with video-projector, computer		





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6. Specific competencies acquired

Professional competencies	<b>✓</b> ✓	running a subdivision of a company/ an organization drawing up various reports/ studies useful for the running of a hospitality/ tourism unit and the provision of consultancy in the field
Transversal competencies	✓ ✓	use of professional ethics standards and values specific to the field of hospitality and tourism; making effective use of various learning resources and techniques for personal development.

## 7. Objectives of the course (outcome of the acquired competencies)

7.1. General objective of the	The course objective is to provide students the main theoretical approaches				
course	and practical supply chain management field. After completion of this				
	course students will poses a solid set of knowledge on procurement, storage				
	and inventory management, transportation systems and strategies for				
	building an effective supply chain. During the semester lectures will be				
	supplemented by discussion and analysis of case studies or articles.				
	Upon completion of this course subject, students will:				
	have knowledge of the overall supply chain concepts and components;				
7.2 Specific chiestive of the	• be able to describe the activities of procurement and to use properly;				
7.2. Specific objective of the course	have knowledge of inventory management techniques;				
Course	have knowledge of transportation systems;				
	acquire the means to assess the overall performance of their supply				
	network.				





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### 8. Content

8.1. Course	-	Teaching method	Remarks			
Introduction in	Supply Chain Management	Interactive lecture	Two lectures			
Achieving strai		Interactive lecture	Two lectures			
Supply chain p	erformance drivers	Interactive lecture	Two lectures			
Service supply	chains. Tourism supply chains	Interactive lecture	Two lectures			
Procurement.	Organisation and administration of	Interactive lecture	Two lectures			
Purchaising						
Transport for t	ravel and tourism	Interactive lecture	Two lectures			
Project present	tation	In class presentation	Two lectures			
		and discussion				
	1. Feinstein, A.H., Stefanelli, J.M. (2008),					
		Hospitality Industry, John Wiley and Sons Inc, Hoboken, New Jersey				
	. Gattorna, J. (2010), Dynamic supply chains: delivering value through people. Ed.					
		England - available at the library of the Faculty of				
	Economics and Business Administration					
	3. Hompel M., Schmidt T. (2007), Wareho					
		chain management, 5th Ed .Financial Times				
	Prentice Hall, Harlow, England.					
Bibliography		2005), The logic of logistics: theory, algorithms,				
	and applications for logistics and suppl					
	_	ana, K., Landis, A. E., Jing, F., & Suto, H. (2021). Supply Chain Management of				
		Tourism Towards Sustainability, Springer.				
	7. Taylor, D. A. (2003), Supply Chains: A					
	8. D. Waters (2003), Logistics An Introduction to Supply Chain Management, Palgra					
	Macmillan, Houndmills, United Kingdom					
	9. Wisner, J., Tan, K.C., Keong Leong, G. (2019), Principles of Supply Chain Manageme					
	5 <sup>th</sup> Edition, Cengage Learning					

8.2. Seminar /	laboratory	Teaching method	Remarks		
Introduction in	Supply Chain Management	Case study	Two seminars		
Strategic fit		Case study	One seminar		
Supply chain p	erformance drivers	Case study	Two seminars		
Supply Chain I	Management for tourism operations	Case study	Two seminars		
Procurement. (	Organisation and administration of	Case study	Two seminars		
Purchaising					
Transportation	systems	Case study	Two seminars		
Supply chain in	ntegration	Case study	One seminar		
Project present	ation	In class presentation and	Two seminars		
		discussion			
	1. Feinstein, A.H., Stefanelli, J.M. (2008)	), Purchaising: Selection and	Procurement for		
	Hospitality Industry, John Wiley and S	Sons Inc, Hoboken, New Jersey			
Bibliography	2. Gattorna, J. (2010), Dynamic supply ci	Gattorna, J. (2010), Dynamic supply chains: delivering value through people. Ed.			
Bioliography	Financial Times Prentice Hall, Harlow	Financial Times Prentice Hall, Harlow, England - available at the library of the Faculty of			
	Economics and Business Administration	Economics and Business Administration			
3. Hompel M., Schmidt T. (2007), Warehouse Management, Springer					





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- 4. Martin, C., (2016), *Logistics & supply chain management*, 5<sup>th</sup> Ed .Financial Times Prentice Hall, Harlow, England.
- 5. Simchi-Levi, D., Chen, X., Bramel, J. (2005), *The logic of logistics: theory, algorithms, and applications for logistics and supply chain management*, Ed.Springer, New York.
- 6. Soratana, K., Landis, A. E., Jing, F., & Suto, H. (2021). Supply Chain Management of Tourism Towards Sustainability, Springer.
- 7. Taylor, D. A. (2003), Supply Chains: A Manager's Guide, Addison Wesley
- 8. D. Waters (2003), *Logistics An Introduction to Supply Chain Management*, Palgrave Macmillan, Houndmills, United Kingdom
- 9. Wisner, J., Tan, K.C., Keong Leong, G. (2019), *Principles of Supply Chain Management*, 5<sup>th</sup> Edition, Cengage Learning
- 9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

The discipline is always renewed considering the novelties in the field. The course content is similar to courses from universities abroad.

#### 10. Evaluation

10. Evaluation			
Type of activity	10.1 Evaluation criteria	10.2 Evaluation method	10.3 Share of final grade
10.4. Course	<ul> <li>correct logical and coherent application of the concepts learned</li> </ul>	Final exam – oral exam will consist of two open ended	20 %
10.4. Course	<ul> <li>active participation to group discussions by formulating personal opinions.</li> </ul>	questions.	
10.5. Seminar/lab activities	<ul> <li>learning and understanding of issues dealt with at course and seminar;</li> <li>correct logical and coherent application of the concepts learned</li> </ul>	Individual Project  – case study	60 % (45% written report; 15% presentation)
10.6 Minimum parforma	• interest in the individual preparation throughout the whole semester	Active participation in class – portfolio of activities	20%

### 10.6. Minimum performance standards

- Understanding key issues related to supply chain management.
- Ability to apply specific supply chain tools and strategies.

Date	Course coordinator	Seminar coordinator
19.04.2024	Assoc. prof. Oana Adriana	Assoc. prof. Oana Adriana Gică,
	Gică, PhD	PhD
Date of approval	Head of de	epartment
22.05.2024	Assoc. pro	f. Marius Bota, PhD