



Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

## Syllabus Academic year 2024-2025

1. Information regarding the programme

	- 08- <del> </del>
1.1. Higher education institution	Universitatea Babeş-Bolyai
1.2. Faculty	Faculty of Business
1.3. Department	Hospitality services
1.4. Field of study	Business Administration
1.5. Study cycle	Master studies
1.6. Study programme / Qualification	ADMINISTRAREA AFACERILOR ÎN OSPITALITATE ȘI
	TURISM INTERNATIONAL (cu predare în limba engleză)

2. Information regarding the course

2.1. Name of the course			Antreprenoriat, inovare şi dezvoltare de noi produse turistice/Entrepreneurship, innovation and development of new tourism products						8 DECENT WORK AND ECONOMIC GROWTH
2.2. Code			IME0040	IME0040					
2.3. Course coordinator			Assoc prof. Bota Marius PhD						
2.4. Seminar coordinator			Assoc. prof. Gică Oana Adriana PhD						
2.5. Year of study	1	2.6. Sen	nester	2	2.7. Type of evaluation	С	2.8. Type of course	Compulsory	

3. Total estimated time (hours/semester of didactic activities)

3. Total estimated time (nour	s/scilicst	er of uluactic activities	cs)		
3.1. Hours per week	3	Of which: 3.2. lecture	2	3.3 seminar/laboratory	1
3.4. Total hours in the curriculum	42	Of which: 3.5. lecture	28	3.6. seminar/laboratory	14
Time allotment:	-				hours
Learning using manual, course support, bibliography, course notes					32
Additional documentation (in libraries, on electronic platforms, field documentation)					
Preparation for seminars/labs, homework, papers, portfolios and essays					
Tutorship					
Evaluations					2
Other activities:					8
3.7. Total individual study hours					108
3.8. Total hours per semester					150
3.9. Number of ECTS credits					6

4. Prerequisites (if necessary)

	· · · · · · · · · · · · · · · · · · ·
4.1. curriculum	Not the case
4.2. competencies	Not the case





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

# **5. Conditions** (if necessary)

5.1. for the course	Lecture Hall equipped with video-projector, computer
5.2. for the seminar /lab activities	Room equipped with video-projector, computer

6. Specific competencies acquired

Professional competencies	<ul> <li>✓ advanced knowledge of concepts, techniques, and methods used in the scientific and applied research specific to the hospitality and tourism sector</li> <li>✓ ability to identify and diagnose the influences of global economic, political, cultural, and environmental factors specific to the hospitality and tourism sector, both internationally and locally</li> <li>✓ drawing up various reports/ studies useful for the running of a hospitality/ tourism unit and the provision of consultancy in the field</li> </ul>
Transversal competencies	<ul> <li>✓ making effective use of various learning resources and techniques for personal development</li> <li>✓ Identification of roles and responsibilities in a team and their implementation within various hospitality and tourism-based businesses</li> </ul>

### 7. Objectives of the course (outcome of the acquired competencies)

7.1. General objective of the course	• to familiarize students with the main aspects of identifying a business opportunity and transforming it into a successful business while developing students' entrepreneurial skills;
	• to introduce students to innovation and designing tourism experiences and its applications into business science.
7.2. Specific objective of the course	<ul> <li>Upon completion of this course subject, students will be able to:</li> <li>apply the entrepreneurship knowledge to a new or existing company;</li> <li>use analytical and critical thinking skills to evaluate the feasibility of a business concept;</li> <li>develop the communication and critical thinking skills to present and respond to critical questions related to the business plan;</li> <li>analysis of mechanism for innovating and designing tourism experiences</li> <li>study issues related to the innovation in hospitality and tourism</li> <li>learning management and marketing tactics for the new tourism products</li> </ul>





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110 E-mail: secretariat.tbs@ubbcluj.ro

Site: tbs.ubbcluj.ro





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

### 8. Content

8. Conten	<u>t</u>		
8.1. Course		Teaching method	Remarks
	f entrepreneurship and intrapreneurship	Interactive lecture	One lecture
	repreneur and intrapreneur	Interactive lecture	One lecture
	<i>Start-up</i> – the entrepreneurial process and	Interactive lecture	Two lectures
•	aluation of start-up methods – buying an		
	ss, franchise and starting from scratch; risks		
of small busine	_		
Entrepreneurio	·	Interactive lecture	One lecture
	ne small business	Interactive lecture	One lectures
	nding: debt and equity	Interactive lecture	One lecture
	oduct – an experience	Interactive lecture	One lecture
	cts from services to experiences	Interactive lecture	One lecture
	hospitality an tourism	Interactive lecture	One lecture
Types of innov			
	hospitality an tourism	Interactive lecture	One lecture
Creativity			
	innovation in tourism experiences	Interactive lecture	One lecture
	ct conceptualisation	<b>*</b>	0 1
	innovation in tourism experiences	Interactive lecture	One lecture
	rism experiences	T	0.1.
_	and marketing tactics for the new tourism	Interactive lecture	One lecture
experiences	1. Burger-Helmchen, T.(Ed.) (2012), Entre	11. 6. 11	17
Bibliography	<ol> <li>Models, InTech</li> <li>Harris, T., (2006) Start-up: a practical g Springer, Berlin; Heidelberg.</li> <li>Hatten, T. S. (2009), Small Business, M Edition, South-Western, Cengage Learn</li> <li>Hisrich, R. D., Peters, M.P., Shepherd, Boston</li> <li>Hisrich, Robert D. and Claudine Kearned Create a Thriving Entrepreneurial Spirit</li> <li>Kuratko, D.F (2009), Introduction to Entry Lee-Ross, D., Lashley, C. (2009), Entre the Hospitality Industry, Butterworth-H</li> <li>Bota, M., Cosma, S. (2014), Cercetaread Universitara Clujeana, Cluj-Napoca</li> <li>Drucker, P.F. (2006), Innovation and Entry Pearson Prentice Hall, New Jersey, 2010</li> <li>Page, S., Ateljevic, J. (Eds.) (2009), Total perspectives), Elsevier</li> </ol>	guide to starting and runnanagement, Entrepreneuring D. A. (2011), Entrepreneuring Ey (2012), Corporate Entrepreneurship, South-Warrepreneurship, South-Warrepreneurship and Small Beinemann-dezvoltarea noilor productive preneurship, Harper F. Marketing for Hospitality O. Eurism and Entrepreneurship.	rship and Beyond, Fifth urship. Ed. McGraw-Hill, repreneurship: How to bany, McGraw Hill. Vestern Cengage Learning usiness Management in use, Editura Presa Paperbacks, New York of and Tourism, 5 <sup>th</sup> ed., hip-international
	12. Peters, M., Pikkemaat, B. (2005), Innov Hospitality Press, New York	ation in Hospitality and	Fourism, The Haworth



**USA** 



Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

- 13. Ratten, V., Braga, V., Álvarez-García, J., & Del Río, M. D. L. C. (Eds.). (2019). Tourism innovation: Technology, sustainability and creativity. Routledge.
- 14. Reid, R.D., Bojanic, D.C., Hospitality Marketing Management, 5<sup>th</sup> ed., John Wiley&Sons, New Jersey, 2010.
- 15. Smallbone, D. (2009), *Entrepreneurship and growth in local, regional and national economics: frontiers in european entrepreneurship research.* Ed. Edward Elgar Publishing, Cheltenham
- 16. Stokes, D. R., Wilson N. (2006), *Small business management and entrepreneurship*, ed. Thomson, Canada; Mexico
- 17. Timmons, J. A., Spinelli S. (2007), *New venture creation: entrepreneurship for the 21st century*. Ed. McGraw-Hill, Boston
- 18. Văduva, S. (2014), *Developing entrepreneurship and creativity in the Romanian business environment*. Ed. Emanuel University Press, Oradea.

8.2. Seminar / laboratory		Teaching method	Remarks		
Presentation of seminar structure and requirements.		Interactive lecture,	One seminar		
Organization of work groups		processing documents			
Identifying opp	portunities in hospitality industry	Case study	One seminars		
Entrepreneuria	ul profile	Case study	One seminars		
<b>Business Mode</b>	l Canvas. Preparing a business plan	Interactive lecture	One seminar		
Franchising an	nd the small business. Taking Over an	Case study	One seminar		
Existing Busin	ess. Starting a New Business				
Project present	tation	In class presentation and	Two seminars		
		discussion			
The tourism pr	oduct - an experience	Case study	One seminar		
Innovation and	l creativity	Case study	One seminar		
Tourism produ	ct conceptualisation	Case study	One seminar		
Developing tou	rism experiences	Case study	Two seminars		
Project presentation		In class presentation and	Two seminars		
		discussion			
	1. Burger-Helmchen, T. (Ed.) (2012), En	trepreneurship – Creativity a	and Innovative		
	Business Models, InTech				
		terprise and Small Business - Principles, Practice			
	and Policy, Second Edition, Pearson Education Limited				
	3. Hatten, T. S. (2009), Small Business, Management, Entrepreneurship and Beyond, Fifth				
	Edition, South-Western, Cengage Learning				
		4. Hisrich, Robert D. and Claudine Kearney (2012), Corporate Entrepreneurship: How to			
Bibliography		Create a Thriving Entrepreneurial Spirit Throughout Your Company, McGraw Hill.			
Dionography	5. Kuratko, D.F (2009), Introduction to Entrepreneurship, South-Western Cengage Learning				
	6. Lee-Ross, D., Lashley, C. (2009), Entrepreneurship and Small Business Management in				
	the Hospitality Industry, Butterworth-Heinemann				
	ine Hospitanty moustry, Dutter worth-				
	7. Bota, M., Cosma, S. (2014), Cercetare		, Editura Presa		
			, Editura Presa		

Drucker, P.F. (2006), Innovation and Entrepreneurship, Harper Paperbacks, New York





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110 E-mail: secretariat.tbs@ubbcluj.ro

Site: tbs.ubbcluj.ro

- 10. Kotler, P., Bowen, T.B., Makens J.C., Marketing for Hospitality and Tourism, 5th ed., Pearson Prentice Hall, New Jersey, 2010.
- 11. Page, S., Ateljevic, J. (Eds.) (2009), *Tourism and Entrepreneurship-international perspectives*), Elsevier
- 12. Peters, M., Pikkemaat, B. (2005), Innovation in Hospitality and Tourism, The Haworth Hospitality Press, New York
- 13. Reid, R.D., Bojanic, D.C., Hospitality Marketing Management, 5th ed., John Wiley&Sons, New Jersey, 2010.
- 9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

The discipline is always renewed considering the novelties in the field. The course content is similar to courses from universities abroad.

### 10. Evaluation

Type of activity	10.1 Evaluation criteria	10.2 Evaluation method	10.3 Share of the finale grade
10.4. Course	<ul> <li>correct logical and coherent application of the concepts learned</li> <li>active participation to group discussions by formulating</li> </ul>	- oral exam	15 %
10.5. Seminar/lab activities	personal opinions.  Iearning and understanding of issues dealt with at course and seminar;  correct logical and coherent application of the concepts learned  interest in the individual preparation throughout the whole semester	Team Project (2 students) – development of a business concept in hospitality industry using the Business Model Canvas  Investment decision Portfolio of activities	70 % (70% written report; 30% presentation)  10 % 5%

10.6. Minimum performance standards

> Understanding key issues related to entrepreneurship and innovation in tourism and hospitality





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110 E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

Date	Course coordinator	Seminar coordinator		
19.04.2024	Assoc. prof. Bota Marius, PhD	Assoc. prof. Oana Adriana Gică, PhD		
Date of approval	Head of dep	artment		
22.05.2024	Assoc. prof. Bota Marius. PhD			