



Site: tbs.ubbcluj.ro

# **SYLLABUS**

#### Academic Year 2024-2025

1. Information regarding the program

1.1. Higher education institution	Babeş-Bolyai University
1.2. Faculty	Business
1.3. Department	Hospitality Services
1.4. Field of study	Business Administration
1.5. Study cycle	Bachelor
1.6. Study program/Qualification	Business Administration in Hospitality Services (English)

2. Information regarding the course

2.1 Name of the course	Antreprenoriat în industria ospitalității/Entrepreneurship in the		
2.1. Name of the course Hospitality Industry			
2.2. Code	ILE0092		
2.3. Course coordinator Assoc. Prof. Monica Maria COROŞ, PhD			
2.4. Seminar coordinator Assoc. Prof. Monica Maria COROŞ, PhD			
2.5. Year of study 2 2.6.	Semester 2 2.7. Type of evaluation E 2.8. Type of course Mandatory		



3. Total estimated time (hours/semester of didactic activities)

2.1.11			06 111 001	<u> </u>	0.0 . // 1	
3.1. Hours per week		4	Of which: 3.2. lecture	2	3.3 seminar/laboratory	2
3.4. Total hours in th	e curriculum	56	Of which: 3.5. lecture	28	3.6. seminar/laboratory	28
Time allotment:				-		hours
Learning using manu	ial, course suppo	rt, bib	liography, course notes			19
Additional documentation (in libraries, on electronic platforms, field documentation)				20		
Preparation for seminars/labs, homework, papers, portfolios and essays				18		
Tutorship				2		
Evaluations				2		
Other activities: Preparation for the final exam				8		
3.7. Total individual study hours				69		
3.8. Total hours per semester				125		
3.9. Number of ECTS credits				5		

4. Prerequisites (if necessary)

4.1. curriculum	-
4.2. competencies	-

### 5. Conditions (if necessary)





Site: tbs.ubbcluj.ro

5.1. for the course	<ul> <li>The students are expected to attend both lectures and seminars with their mobile phones shut off.</li> <li>The students are expected to contribute during the lecture hours by asking questions and with short interventions based on the literature that they have read. They also must read the sources indicated by the teacher.</li> </ul>
5.2. for the seminar/lab activities	The project (Business Concept) is compulsory and it is going to be realized individually or in teams of maximum 3 students. Further details regarding the structure of the project are going to be detailed during the first seminar. The projects are going to be submitted in printed form after the half of the semester.

#### 6. Specific competencies acquired

<b>o.</b> Sp	ecific competencies acquired
Professional competencies	<ul> <li>C1.2. Identification of concrete methods of data collection, processing, and analysis according to various specific situations and operating conditions of the company</li> <li>C1.4. Analysis, assessment, and validation of empirical data and results to avoid and eliminate misinterpretation</li> <li>C1.5. Development and proposal of projects for the use of empirical economic data in business activity</li> <li>C2.2. Analysis, selection, and validation of business research methods according to specific requirements of the decision-making system</li> <li>C2.4. Analysis and assessment of business environment trends; proposal of strategic alternatives for business activity</li> </ul>
Transversal competencies	<ul> <li>CT1. Implementation of ethical principles, norms, and values within one's own rigorous, effective, and responsible working strategy</li> <li>CT2. Identification of roles and responsibilities within a multi-skilled team and use effective teamwork and interpersonal techniques</li> </ul>

# 7. Objectives of the course (outcome of the acquired competencies)

7.1. General objective of the course	• To familiarize the students with the manner how an enterprise can be initiated and an SME can be managed while contributing to the development of decent work opportunities and economic growth.
7.2. Specific objective of the course	<ul> <li>To discuss in a systemic vision the most important issues involved by the projection, establishment, functioning and development of an SME.</li> <li>To analyze the entrepreneurial phenomenon in the case of the Romanian economy.</li> <li>To develop entrepreneurial skills.</li> <li>To highlight the determining role of the entrepreneur for an SME in the present economic context.</li> </ul>





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110

E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

#### 8. Content

8.	. Content					
8.1.	Course	Teaching Method	Remarks			
1	Small and Medium-Sized Enterprises and Their Economic Role. Romanian SMEs' Development Throughout the 20 <sup>th</sup> Century	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
2	Entrepreneurship and Entrepreneur	Interactive exposition and discussions based on examples offered both by the teacher and the students	2 lectures			
3	The Business Opportunity	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
4	Starting a Business	Interactive exposition and discussions based on examples offered both by the teacher and the students	2 lectures			
5	The Management of a Small Business	Interactive exposition and discussions based on examples offered both by the teacher and the students	2 lectures			
6	Building the Team	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
7	The Strategy of SMEs	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
8	The Marketing of SMEs	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
9	The Financing of SMEs	Interactive exposition and discussions based on examples offered both by the teacher and the students	1 lecture			
10	Types of Entrepreneurship	Interactive exposition and discussions based on examples offered both by the teacher and the students	2 lectures			
Bib	<ol> <li>Bibliography</li> <li>Audretsch, David B.; Grimm, Heike; Wessner, Charles W., 2005, Local Heroes in the Global Village. Globalization and New Entrepreneurship Policies, Springer Verlag.</li> <li>Barringer, B. R., Ireland, R. D., (2012), Entrepreneurship: Successfully Launching New Ventures, 4th Edition, Pearson.</li> <li>Burns, Paul, 2001, Entrepreneurship and Small Business, Palgrave.</li> <li>Calcagnini, Giorgio; Favaretto, Ilario (editors), 2011, The Economics of Small Businesses. An International Perspective, Springer Physica-Verlag.</li> <li>Friend, Graham; Zehle, Stefan, 2004, The Economist Guide to Business Planning, The Economist Newspaper Ltd.</li> </ol>					





Site: tbs.ubbcluj.ro

- 6 Getz, Donald; Carlsen, Jack; Morrison, Alison, 2004, *The Family Business in Tourism and Hospitality*, CABI Publishing.
- 7 Grigore, Ana-Maria, 2012, Antreprenoriat și management pentru afaceri mici și mijlocii, C. H. Beck.
- 8 Gordon, Michael E., 2012, *Antreprenoriatul. Transformă-ți ideile în mașini de făcut bani*, Curtea Veche.
- 9 Harris, Wendy Beech, 2001, Against all Odds: Ten Entrepreneurs Who Followed Their Hearts and Found Success, John Wiley & Sons.
- 10 Hatten, Timothy S., 2012, *Small Business Management. Entrepreneurship and Beyond*, 5<sup>th</sup> edition, South-Western CENGAGE Learning.
- 11 Hessels, Jolanda, 2008, *International Entrepreneurship: Value Creation Across National Borders*, Erasmus Research Institute of Management (ERIM).
- 12 Hillstrom, Kevin; Hillstrom Laurie Collier, 2002, *Encyclopedia of Small Business*, 2<sup>nd</sup> edition, A-I (Volume 1) and J-Z (Volume 2), Gale Group Thomson Learning.
- 13 Hisrich, R. D., Peters, M.P., Shepherd, D. A. (2011), Entrepreneurship. Ed. McGraw-Hill, Boston disponibilă la Biblioteca de Studii Germane
- 14 Hisrich, Robert D. and Claudine Kearney (2012), Corporate Entrepreneurship: How to Create a Thriving Entrepreneurial Spirit Throughout Your Company, McGraw Hill.
- 15 Kotler Philip, Managementul marketingului, Editura Teora, București, 1997.
- 16 Kuratko, Donald F., 2009, *Introduction to Entrepreneurship*, 8<sup>th</sup> edition, South-Western CENGAGE Learning.
- 17 Lee-Ross, Darren; Lashley, Conrad, 2009, *Entrepreneurship & Small Business Management in the Hospitality Industry*, Butterworth-Heinemann Elsevier.
- 18 Mariotti, Steve; Glackin, Caroline, 2012, *Antreprenoriat. Lansarea și administrarea unei afaceri*, BizzKit.
- 19 Neck, Heidi M., Neck, Christopher P., Murray, Emma L., 2020, *Entrepreneurship International Student Edition. The Practice and Mindset*, Sage Publications (Library of the Faculty of Business).
- 20 Nicolescu Ovidiu, *Managementul întreprinderilor mici și mijlocii*, Editura Economică, București 2001.
- 21 Otola, Iwona (Editor), Grabowska, Marlena (Editor), 2020, *Business Models: Innovation, Digital Transformation, and Analytics (Data Analytics Applications)* 1st Edition, Auerbach Publications (Library of the Faculty of Business).
- 22 Pinson, Linda, 2003, *Anatomy of a Business Plan*, 5<sup>th</sup> edition, eBook.
- 23 Rhodri, Thomas; Marcjanna, Augustyn (editors), 2007, *Tourism in the New Europe: Perspectives on SME Policies and Practices*, Elsevier.
- 24 Rusu, Sergiu, 2014, Antreprenoriat în turism și industria ospitalității, C. H. Beck.
- 25 Scarborough, Norman M., 2012, *Effective Small Business Management. An Entrepreneurial Approach*, 10<sup>th</sup> edition, Prentice Hall.
- 26 Sijde, Peter, van der Ridder, Annemarie Blaauw, Gerben, 2010, *Teaching Entrepreneurship Cases for Education and Training*, Physica-Verlag HD (Library of the Faculty of Business).
- 27 Stokes, David, 1992, Small Business Management. An Active-Learning Approach, Continuum.
- 28 Stokes, David, 1998, *Small Business Management*. A Case Study Approach, 3<sup>rd</sup> edition, Continuum.
- 29 Tanțău, Adrian Dumitru, 2011, *Entrepreneurship. Gândește inovator și pragmatic*, C. H. Beck.





Site: tbs.ubbcluj.ro

- 30 Wickham, Philip A., 2001, Strategic Entrepreneurship. A Decision-Making Approach to new Venture Creation and Management, Prentice Hall.Stokes D., Managementul micilor afaceri, Editura Casa Cărții de Știință, Cluj-Napoca, 2001.
- 31 \*\*\* CARTA ALBA a IMM-urilor din România collection of 2006-2021, Editura Olimp, București.

8.2	8.2. Seminar/laboratory Teaching Method Remarks					
1	Introductory and organizing seminar. Presentation of the topics and of the requirements.		Interactive exposition	1 seminar		
	Sector in Ror	of the SMEs'				
2	The Feasibili		Interactive exposition and discussions based on examples offered both by the teacher and the students	2 seminars		
3	The Business	Plan	Interactive exposition and discussions based on examples offered both by the teacher and the students	2 seminars		
4	Identification Opportunity	of the Business	Analysis and debate of case studies prepared by the teacher	1 seminar		
5	The Profile of a Successful Entrepreneur		Analysis and debate of case studies prepared by the students	2 seminar		
6	Manners How a Business Can Be Started		Analysis and debate of case studies prepared by the teacher	1 seminar		
7	The Strategy of a Small Business		Analysis and debate of case studies prepared by the teacher	1 seminar		
8	Human Resource Management of SMEs		Analysis and debate of case studies prepared by the teacher	1 seminar		
9	Submission of Business Concepts		Analysis and debate of case studies prepared by the teacher & Feedback for submitted projects	3 seminars		
Bib	liography	Global Villag Barringer, B. Ventures, 4 <sup>th</sup> Burns, Paul, 2 Calcagnini, G Businesses. A Friend, Graha Economist No Getz, Donald	avid B.; Grimm, Heike; Wessner, Charles W., 2 e. Globalization and New Entrepreneurship Pol R., Ireland, R. D., (2012), Entrepreneurship: Suc Edition, Pearson.  2001, Entrepreneurship and Small Business, Pal Giorgio; Favaretto, Ilario (editors), 2011, The International Perspective, Springer Physica-Vam; Zehle, Stefan, 2004, The Economist Guide to ewspaper Ltd.  35 Carlsen, Jack; Morrison, Alison, 2004, The Fairly, CABI Publishing.	dicies, Springer Verlag. Accessfully Launching New grave. Accession of Small Verlag.		





- 7 Grigore, Ana-Maria, 2012, Antreprenoriat și management pentru afaceri mici și mijlocii, C. H. Beck.
- 8 Gordon, Michael E., 2012, *Antreprenoriatul. Transformă-ți ideile în mașini de făcut bani*, Curtea Veche.
- 9 Harris, Wendy Beech, 2001, *Against all Odds: Ten Entrepreneurs Who Followed Their Hearts and Found Success*, John Wiley & Sons.
- 10 Hatten, Timothy S., 2012, *Small Business Management. Entrepreneurship and Beyond*, 5<sup>th</sup> edition, South-Western CENGAGE Learning.
- 11 Hessels, Jolanda, 2008, *International Entrepreneurship: Value Creation Across National Borders*, Erasmus Research Institute of Management (ERIM).
- 12 Hillstrom, Kevin; Hillstrom Laurie Collier, 2002, *Encyclopedia of Small Business*, 2<sup>nd</sup> edition, A-I (Volume 1) and J-Z (Volume 2), Gale Group Thomson Learning.
- 13 Hisrich, R. D., Peters, M.P., Shepherd, D. A. (2011), Entrepreneurship. Ed. McGraw-Hill, Boston disponibilă la Biblioteca de Studii Germane
- 14 Hisrich, Robert D. and Claudine Kearney (2012), Corporate Entrepreneurship: How to Create a Thriving Entrepreneurial Spirit Throughout Your Company, McGraw Hill.
- 15 Kotler Philip, Managementul marketingului, Editura Teora, București, 1997.
- 16 Kuratko, Donald F., 2009, *Introduction to Entrepreneurship*, 8<sup>th</sup> edition, South-Western CENGAGE Learning.
- 17 Lee-Ross, Darren; Lashley, Conrad, 2009, Entrepreneurship & Small Business Management in the Hospitality Industry, Butterworth-Heinemann Elsevier.
- 18 Mariotti, Steve; Glackin, Caroline, 2012, *Antreprenoriat. Lansarea și administrarea unei afaceri*, BizzKit.
- 19 Neck, Heidi M., Neck, Christopher P., Murray, Emma L., 2020, *Entrepreneurship International Student Edition. The Practice and Mindset*, Sage Publications (Library of the Faculty of Business).
- 20 Nicolescu Ovidiu, Managementul întreprinderilor mici şi mijlocii, Editura Economică, Bucureşti 2001.
- 21 Otola, Iwona (Editor), Grabowska, Marlena (Editor), 2020, Business Models: Innovation, Digital Transformation, and Analytics (Data Analytics Applications) 1st Edition, Auerbach Publications (Library of the Faculty of Business).
- 22 Pinson, Linda, 2003, Anatomy of a Business Plan, 5th edition, eBook.
- 23 Rhodri, Thomas; Marcjanna, Augustyn (editors), 2007, *Tourism in the New Europe: Perspectives on SME Policies and Practices*, Elsevier.
- 24 Rusu, Sergiu, 2014, Antreprenoriat în turism și industria ospitalității, C. H. Beck.
- 25 Scarborough, Norman M., 2012, *Effective Small Business Management. An Entrepreneurial Approach*, 10<sup>th</sup> edition, Prentice Hall.
- 26 Sijde, Peter, van der Ridder, Annemarie Blaauw, Gerben, 2010, *Teaching Entrepreneurship Cases for Education and Training*, Physica-Verlag HD (Library of the Faculty of Business).
- 27 Stokes, David, 1992, Small Business Management. An Active-Learning Approach, Continuum.
- 28 Stokes, David, 1998, *Small Business Management. A Case Study Approach*, 3<sup>rd</sup> edition, Continuum.
- 29 Tanțău, Adrian Dumitru, 2011, Entrepreneurship. Gândește inovator și pragmatic, C. H. Beck.





Site: tbs.ubbcluj.ro

30 Wickham, Philip A., 2001, Strategic Entrepreneurship. A Decision-Making Approach
to new Venture Creation and Management, Prentice Hall.Stokes D., Managementul
micilor afaceri, Editura Casa Cărții de Știință, Cluj-Napoca, 2001.
31 *** CARTA ALBA a IMM-urilor din România - collection of 2006-2021, Editura
Olimp, București.

# 9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

With the purpose of establishing the contents of the discipline, there have been carried out documented researches regarding the contents of similar disciplines that are taught at prestigious universities from abroad. For a better correlation of the contents with the realities of the Romanian market, there have been organized meetings with businesspersons from Romania.

#### 10. Evaluation

Type of activity	10.1 Evaluation criteria	10.2 Evaluation method	10.3 Share in the grade (%)
	taking a <i>final written ex</i> and/or true or false quest by making 3 mini-lesson (all mini-lessons must be required to provide a written presentation of the topic	p class, the students have the possibility $am (40\%)$ (multiple choice test + open-extions) OR <i>final exam</i> $(10\%)$ + <i>oral exam</i> in presentations based on topics provided the documented from at least 3 sources; so ritten document containing the mini-less $(x)$ – the topics and the schedule are organized by the teacher by the end of the 1st	end questions  nination (30%)  I by the teacher  tudents are  son plus a  nized in an
10.4 Course	<ul> <li>understanding of the basic notions of SMEs' managemen</li> <li>correctness and completeness of the acquired knowledge</li> <li>logic coherence;</li> <li>specialized language;</li> </ul>	to the examination process is conditioned by the submission of the <i>Business Concept Project</i> .	50 % final exam*
		Final exam and Oral examination	20 % final
		- Three interventions based on	exam*



**Date** 



Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110 E-mail: secretariat.tbs@ubbcluj.ro

Site: tbs.ubbcluj.ro

**Seminar coordinator** 

		topics chosen by the students from	30 % 3 mini-
		the topics established by the	lessons
		teacher or proposed by the	
		students (mini-lesson	
		presentations)	
	* In order to pass the final	exam and for the final grade to be cal	culated (the final
	grade contains the grade for	or the written exam (40 %) OR the gra	ade for the
	written exam (10 %) and t	he grades received for the mini-lessor	n presentations
	made by the students (30 grade of minimum 5).	%) all students must pass the written e	exam (obtaining a
10.5 Seminar/Lab	<ul> <li>acquisition and understanding of the topics discussed both during the lecture hours and the seminars;</li> <li>interest for personal development and preparation,</li> </ul>	Submission of the Entrepreneurial Profile project – individually (students receive an interview guide and are expected to interview an entrepreneur; they must submit the taped interview and an essay based on the interview).	15 %
10.5 Seminar/lab activities	seriousness in approaching the discussion topics	Submission of the <i>Business</i> Concept project – individually or in groups of at most 3 students (preconditions the access to the final exam); further details are provided in class;	35 %
10.6. Minimum Perfo	ormance Standard		
understandin management	_	tions and the fundamental elements of	f SMEs'

24.04.2024	Assoc. Prof. Monica Maria Coroș, PhD	Assoc. Prof. Monica Maria Coroș, PhD
Date o	of approval	Head of department
22.05.2024	Ass	oc. Prof. Marius Bota, PhD

**Course coordinator**