





Str. Horea nr.7 Cluj-Napoca, 400174 Tel.: 0264599170 Fax: 0264590110 E-mail: secretariat.tbs@ubbcluj.ro Site: tbs.ubbcluj.ro

Syllabus Academic year 2023-2024

1. Information regarding the programme

| | 0 |
|--------------------------------------|--|
| 1.1. Higher education institution | UniversitateaBabeş-Bolyai |
| 1.2. Faculty | Faculty of Business |
| 1.3. Department | Hospitality services |
| 1.4. Field of study | Business Administration |
| 1.5. Study cycle | Master studies |
| 1.6. Study programme / Qualification | ADMINISTRAREA AFACERILOR ÎN OSPITALITATE ȘI |
| | TURISM INTERNATIONAL (cu predare în limba engleză) |

2. Information regarding the course

| 2.1. Name of the co | ourse | e | Managementul lanțului logistic/ Supply chain management | | | | | |
|--------------------------------|-------|---|---|-------------------------|---------------------|---------------------|----------|--|
| 2.2. Code | | | IME0048 | ME0048 | | | | |
| 2.3. Course coordinator Assoc. | | | Assoc. pro | of. Gio | că Oana Adriana PhD | | | |
| 2.4. Seminar coordinator | | | Assoc. pro | of. Gio | că Oana Adriana PhD | | | |
| 2.5. Year of study | | | 3 | 2.7. Type of evaluation | С | 2.8. Type of course | Elective | |

3. Total estimated time (hours/semester of didactic activities)

| 3.1. Hours per week | | Of which: 3.2. lecture | 1 | 3.3 seminar/laboratory | 1 |
|---|---|---------------------------|----|---------------------------|-------|
| 3.4. Total hours in the curriculum | | Of which: 3.5. lecture | 14 | 3.6. seminar/laboratory | 14 |
| Time allotment: | - | | - | - | hours |
| Learning using manual, course support, bibliography, course notes | | | | | |
| Additional documentation (in libraries, on electronic platforms, field documentation) | | | | | |
| Preparation for seminars/labs, homework, papers, portfolios and essays | | | | | |
| Tutorship | | | | | |
| Evaluations | | | | | |
| Other activities: | | | | | |
| 3.7. Total individual study hours | | | | | |
| 3.8. Total hours per semester | | | | | |
| 3.9. Number of ECTS credits | | | | | |

4. Prerequisites (if necessary)

| 4.1. curriculum | Not the case |
|-------------------|--------------|
| 4.2. competencies | Not the case |

5. Conditions (if necessary)

| 5.1. for the course | Lecture Hall equipped with video-projector, computer |
|--------------------------------------|--|
| 5.2. for the seminar /lab activities | Room equipped with video-projector, computer |







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6. Specific competencies acquired

| Professional competencies | \checkmark | running a subdivision of a company/ an organization drawing up various reports/ studies useful for the running of a hospitality/ tourism unit and the provision of consultancy in the field |
|------------------------------------|--------------|---|
| Transversal competencies | | e of professional ethics standards and values specific to the field of hospitality and tourism; aking effective use of various learning resources and techniques for personal development. |

7. Objectives of the course (outcome of the acquired competencies)

| 7.1. General objective of the course | The course objective is to provide students the main theoretical approaches and practical supply chain management field. After completion of this course students will poses a solid set of knowledge on procurement, storage and inventory management, transportation systems and strategies for building an effective supply chain. During the semester lectures will be supplemented by discussion and analysis of case studies or articles. | | |
|---------------------------------------|--|--|--|
| 7.2. Specific objective of the course | Upon completion of this course subject, students will: have knowledge of the overall supply chain concepts and components; be able to describe the activities of procurement and to use properly; have knowledge of inventory management techniques; have knowledge of transportation systems; acquire the means to assess the overall performance of their supply network. | | |







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8. Content

| 8.1. Course | | Teaching method | Remarks |
|-----------------|--|-----------------------|---|
| Introduction in | n Supply Chain Management | Interactive lecture | Two lectures |
| Achieving stra | tegic fit | Interactive lecture | Two lectures |
| Supply chain p | erformance drivers | Interactive lecture | Two lectures |
| Service supply | chains. Tourism supply chains | Interactive lecture | Two lectures |
| Procurement. | Organisation and administration of | Interactive lecture | Two lectures |
| Purchaising | | | |
| Transport for t | ravel and tourism | Interactive lecture | Two lectures |
| Project present | tation | In class presentation | Two lectures |
| | | and discussion | |
| Bibliography | Feinstein, A.H., Stefanelli, J.M. (2008), <i>Purchaising: Selection and Procurement for</i> <i>Hospitality Industry</i>, John Wiley and Sons Inc, Hoboken, New Jersey Gattorna, J. (2010), <i>Dynamic supply chains: delivering value through people</i>. Ed. Financial Times Prentice Hall, Harlow, England - available at the library of the Faculty o Economics and Business Administration Hompel M., Schmidt T. (2007), <i>Warehouse Management</i>, Springer Martin, C., (2016), <i>Logistics & supply chain management</i>, 5th Ed .Financial Times Prentice Hall, Harlow, England. | | rsey ugh people. Ed. library of the Faculty of er Financial Times es: theory, algorithms, Springer, New York. hain Management of n Wesley hagement, Palgrave |

| 8.2. Seminar / laboratory | | Teaching method | Remarks |
|---|---|---|-----------------------------|
| Introduction in Supply Chain Management | | Case study | Two seminars |
| Strategic fit | ** * | Case study | One seminar |
| Supply chain p | erformance drivers | Case study | Two seminars |
| Supply Chain N | Management for tourism operations | Case study | Two seminars |
| | Organisation and administration of | Case study | Two seminars |
| Purchaising Transportation | | Case study | Two seminars |
| Supply chain in Project present | 0 | Case study In class presentation and | One seminar Two seminars |
| Trojeci preseni | allon | discussion | 1 wo seminars |
| Bibliography | Feinstein, A.H., Stefanelli, J.M. (2008), <i>Purchaising: Selection and Procurement for</i> <i>Hospitality Industry</i>, John Wiley and Sons Inc, Hoboken, New Jersey Gattorna, J. (2010), <i>Dynamic supply chains: delivering value through people</i>. Ed. Financial Times Prentice Hall, Harlow, England - available at the library of the Faculty of Economics and Business Administration Hompel M., Schmidt T. (2007), <i>Warehouse Management</i>, Springer | | |







| 4. | Martin, C., (2016), Logistics & supply chain management, 5th Ed .Financial Times |
|----|---|
| | Prentice Hall, Harlow, England. |
| 5. | Simchi-Levi, D., Chen, X., Bramel, J. (2005), The logic of logistics: theory, algorithms, |
| | and applications for logistics and supply chain management, Ed.Springer, New York. |
| 6. | Soratana, K., Landis, A. E., Jing, F., & Suto, H. (2021). Supply Chain Management of |
| | Tourism Towards Sustainability, Springer. |
| 7. | Taylor, D. A. (2003), Supply Chains: A Manager's Guide, Addison Wesley |
| 8. | D. Waters (2003), Logistics An Introduction to Supply Chain Management, Palgrave |
| | Macmillan, Houndmills, United Kingdom |
| 9. | Wisner, J., Tan, K.C., Keong Leong, G. (2019), Principles of Supply Chain Management, |
| | 5 th Edition, Cengage Learning |

9. Corroborating the content of the course with the expectations of the epistemic community, professional associations and representative employers within the field of the program

The discipline is always renewed considering the novelties in the field. The course content is similar to courses from universities abroad.

| Type of activity | 10.1 Evaluation criteria | 10.2 Evaluation method | 10.3 Share of final grade | |
|--|--|---|--|--|
| 10.4. Course | • correct logical and coherent application of the concepts learned | <i>Final exam – oral</i> <i>exam</i> will consist of two open ended | 20 % | |
| 10.4. Course | • active participation to group discussions by formulating personal opinions. | questions. | | |
| 10.5. Seminar/lab activities | learning and understanding of issues dealt with at course and seminar; correct logical and coherent application of the concepts learned | Individual Project – case study | 60 % (45% written report; 15% presentation) | |
| | • interest in the individual preparation throughout the whole semester | Active participation in class – portfolio of activities | 20% | |
| 10.6. Minimum performance standards | | | | |
| Understanding key issues related to supply chain management. Ability to apply specific supply chain tools and strategies. | | | | |

10. Evaluation

| Date 29.09.2023 | Course coordinator Assoc. prof. Oana Adriana Gică, PhD | Seminar coordinator Assoc. prof. Oana Adriana Gică, PhD |
|--------------------|--|---|
| Date of approval | Head of de | partment |
| 11.10.2023 | Assoc. pro | f. Marius Bota, PhD |